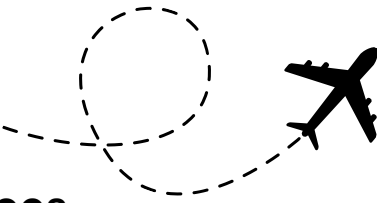


# Pulse Travel



Travel Management Services

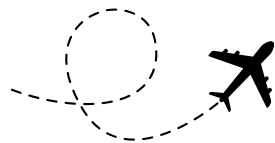
Capability Statement

*For people going places*



**PULSE TRAVEL**

EST. 1989



## experience matters

Pulse Travel has been a dependable partner for Australian business travellers for **over 35 years**, providing exceptional business travel management services. We specialise in catering to every travel need, including domestic and international flights, accommodation, car rentals and more. Our dedicated departments for corporate, leisure, groups, conferences, and events management ensure that we can meet your every requirement.



### Driving Value Better Commercials

Your **negotiated airline/hotel/car hire rates** will be loaded into your online booking tool and our back-office systems.

Pulse Travel are part of the CT Partners group, which is the largest group of independent travel agencies in Australia. This allows us to have our own negotiated airline/car/hotel rates, which our clients can also take advantage of.

**Consolidated payment options** that suit your business. We can arrange payment on behalf of your travellers, removing the need for your travellers to pay suppliers directly.



### Policy Compliance Exceeding SLAs

**Service Level Agreements** you can rely on. Instant online booking confirmations and same day confirmations for domestic travel bookings and standard international itineraries booked by your dedicated travel manager.

**24/7 Support** no matter where in the world you are. We've got you covered 24 hours a day, 7 days a week. You will have a dedicated Travel Manager who will manage your day-to-day travel bookings. On average each of our travel managers has more than 25 years of industry experience.



### Socially Responsible Community-minded

At Pulse Travel, we are deeply committed to operating **ethically and sustainably**. Our policies on social responsibility, sustainable procurement, and employee wellbeing reflect our dedication to leaving a positive impact on our community.

We're **better together**. We believe in fostering strong relationships by nurturing, uniting and empowering our team, clients and partners so that we can all do our best work, together.



### Partnering with Pulse Actionable Insights

**Analytics that you can trust** and understand to help make better business decisions. As part of our technology suite you'll also have access to our online reporting application Pulse Analytics, which provides instant up-to-date reports.

**Not just Corporate Travel**. Pulse Travel has you covered for all your company and teams' needs, including exclusive access to our executive leisure travel and conferences/events departments.





## technology that matters

All your travel needs in one seamless platform. See everything at a glance: traveller profiles, booking tools, trip details, unused credits, travel alerts, real-time flight information and more. Integrated approval workflows, intelligent shortlist options, and access to negotiated rates encourage best rate buying, policy adherence and reduced administration to drive down total travel program spend and much more.



### Streamlined Implementation

Your onboarding process includes a thorough review of your system goals and requirements, customised project scope, systems integration, user training, coaching, and easy-to-understand documentation by your dedicated implementation and account manager.

Pulse Travel boasts a skilled and experienced in-house technology team that provides exceptional support to their clients. Your dedicated team of tech experts are always ready to assist you with any technical issues.

# Pulse Travel

For people going places



## Book an obligation free demo today

Pulse Travel

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[www.pulsetravel.com.au](http://www.pulsetravel.com.au)

Brisbane

Sydney

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